

THE TULALIP TRIBES
TGO/QCC/BINGO
Job Description

JOB TITLE: Blackfish Server

POSITION NUMBER: ON-GOING

NOTE: Sections in box are minimum requirements that all applicants must have to be considered for this job. These requirements must be stated on your application form to be considered for this position.

The Tulalip Tribes publicly announces that Indian Preference in hiring shall apply to Tulalip Tribal job opportunities.

EDUCATION:

- ☐ High School Diploma or GED equivalent preferred. (Please attach copy of either document with application if applicable)
- * If applicant does not meet this requirement, employer will allow 6 months from date of hire to meet this job requirement, as a condition of employment.

SKILLS:

- ☐ Must have good grooming habits and manners.
- ☐ Must exude confidence, poise, posture, grace, and style.
- ☐ Must be able to follow specific instructions verbal and/or written
- ☐ Must be able to consistently promote and demonstrate positive guest relations
- ☐ Must have basic knowledge of alcoholic beverages.
- ☐ Must have excellent customer relation skills.
- ☐ Must have basic math skills. **(Test required)**

EXPERIENCE:

- ☐ Minimum of one (1) year of food servicing experience in full service restaurant, upscale bistro, or fine dining restaurant.
- ☐ Minimum of six (6) months experience serving alcoholic beverages and/or bottled wine service.
- ☐ Minimum of six (6) months experience working with the public utilizing guest relation skills.

OTHER REQUIREMENTS:

- ☐ Must be 18 years of age or older. * **(Submit documentation with application)**
- ☐ Must obtain and hold a Food Handler's card within 60 days from date of hire.
- ☐ Must obtain TIPS certification within two (2) months from date of hire.
- ☐ Must be able to pass an agility exam to determine if physically capable to perform the essential functions of the job.
- ☐ Must be flexible to work all venues in a similar position.
- ☐ Will be responsible for the deliverance of the highest level of customer service to guests, VIP's, and co-workers.
- ☐ Must attend mandatory guest service training.
- ☐ Must be able to successfully complete either a tribal, state, or federal background investigation.
- ☐ Must be able to obtain a Hotel Permit per Regulation 12 with the Tulalip Gaming Agency.
- ☐ Must be able to work any shift assigned to include days, swing, grave, weekends, and/or holidays.
- ☐ Must have a successful employment history with Tulalip Tribes and/or other employers.

Physical Characteristics and/or Prerequisites:

- ☐ Manual and finger dexterity for carrying plates, trays, and/or setting tables and general clearing.
- ☐ Must be able to stand and/or walk for prolonged periods of time.
- ☐ Strength to lift objects weighing 10 to 20 lbs. on a regular basis and 20-40 lbs. on a frequent basis.
- ☐ Tolerance to be exposed to cleaning solvents and detergents on a daily basis.
- ☐ Tolerance to work in a smoke filled environment.

Casino Department: Food & Beverage

Employee Classification: Non-exempt

Job Summary: Responsible for providing friendly, professional, and quality service to all quests. Provides expert knowledge in the Sequence of Service, menu items, preparations, wine selection, and wine service.

Employee Reports To: Food & Beverage Supervisor or designee

Extent of Authority: Works with Manager, Supervisor, Host, and Bus Person to ensure proper dining room procedures and standards are followed in accordance with established policies and procedures.

Specific Duties Performed:

1. Greets guests in a professional and friendly manner.
2. Works closely with food Expeditor and Chefs to ensure quality of service and plate presentation.
3. Studies and learns menu items and preparation, including features, beverages, wines, and wine service.
4. Assists in the cleaning and resetting of tables and pre-bussing as needed.
5. Ensures all floors, chairs, and work areas are clean and presentable at all times.
6. Assists all positions as necessary to promote positive teamwork.
7. Helps maintain a clean, presentable, and guest friendly work environment.
8. Performs all side work as assigned or requested by Supervisor and/or Manager.
9. Understands and executes proper Sequence of Service.
10. Performs as a Food runner as needed or requested.
11. Works with a POS (Point of Sale) system.
12. Completes training program becoming familiar with Busser, Host, and Expeditor positions and duties, prior to becoming a Server.
13. Knowledge of all health and safety practices and procedures, including HACCP standards.
14. Performs all other job related duties as needed or requested.

Terms of Employment: This is a Regular Full-time position requiring 40 hours per week or 2080 hours per year.

Pay Rate: \$8.57 per hour

Opening Date: On-going

Closing Date: Until filled

Please return your completed application to the Tulalip Resort Casino Receptionist by the closing date and time.

*** Required documents must be submitted prior to interviewing***